## LOOKING FOR NEW DIRECTION?







www.realisefutures.org

### HOW TO BOOK



Call us on 0300 456 2050 (local rate). Alternatively visit a centre and speak to a member of staff.



You will receive a confirmation email with instructions on what you need to do next.



Many places on our courses are FREE so please contact us to see if you are eligible.



Start the course! We look forward to seeing you.

### **OUR CENTRES...**

...are local, friendly places where you can feel comfortable and relaxed while learning.

#### **IPSWICH**

Castle Hill Community Centre IP1 6DG Pemberton House Learning Centre IP1 2AQ

#### **BURY ST EDMUNDS**

Learning Centre at Bury Library IP33 1TZ

#### STOWMARKET

Stowmarket Learning Centre IP14 1AB

#### LOWESTOFT

Lowestoft Learning Centre NR32 1PA

#### NEWMARKET

Foley House Learning Centre CB8 OHY









### ESSENTIAL SKILLS

#### English, Maths and ESOL

We have courses in English and maths, which will help you develop your confidence and skills, as well as gaining a qualification.

We offer Functional Skills qualifications in English and maths up to and including Level 2.

We have courses in English for Speakers of Other Languages (ESOL), which will help you develop your skills in speaking & listening, reading and writing in English.

The qualifications we offer are ESOL Skills for Life up to and including Level 2.

Please note that you must attend a Get Ready session before being placed on a course. Get Ready sessions will run 3 times a year ready for the next intake.



### DIGITAL SKILLS

#### LEARNING TO LEARN ONLINE

With so many more learning opportunities taking place online, both with us and other providers, these workshops and courses can be the perfect first step to support you as you start your new learning adventure!

#### LAPTOPS AND INTERNET

If you do not have easy access to your own laptop/computer or the internet, then we can loan you equipment so you can fully engage in your learning. Whether yours is an online course or a course in one of our centres we can lend you a laptop and/or a portable device to connect to the internet as well as the technical support to use it!

"I have been using my laptop more at home with confidence"

### ESOL ENGLISH FOR SPEAKERS OF OTHER LANGUAGES TAKE YOUR NEXT STEPS TO SUCCESS





### TAKE YOUR NEXT STEPS TO SUCCESS



You'll have a **full skills assessment** at a Get Ready session, plus an informal chat with our team.



If you're accepted on the programme our team will **suggest** which courses you'll need to take to progress.



You'll **begin one or more of our courses** below to help you on your journey...

#### ESOL Skills for Life



Develop your English language skills – for Adult learners living in the UK who need English language skills for everyday life, for further study or for employment. You will learn all the essential skills in reading, writing, speaking and listening.

#### Progression

Our progression courses will help you take the next step into further education or rewarding employment. Grow your confidence and expand your knowledge to either advance your career, develop skills for volunteering or prepare yourself to take part in community projects.



UK Life and Work Skills

Learn all about the key aspects of British society, to help you in life and work.



#### Personal and Social Skills

Develop the skills you need to become confident living in your local community. Vocational Courses



Learn practical skills, focussed on a particular job or role, that will get you ready for the workplace.

### DIGITAL SKILLS

#### **GET READY FOR DIGITAL SKILLS**

#### **3HRS**

Get Ready for Digital Skills is a short assessment session which will allow you, and us, to understand your current skill level and learning goals. The assessment will take roughly 45 minutes, and on completion, we will explain the courses that are available and then guide you on which is best for you to start your digital journey.

15/07/2025	1:00 - 2:00	Pemberton House
15/07/2025	2:00 - 3:00	Pemberton House

#### COMPUTER SKILLS FOR BEGINNERS: STARTING OUT 24HRS

On this course, you will learn the essentials to get you started in creating simple documents, sending emails and searching and using the internet safely.

25/04/25 - 20/06/25	9:30 - 12:30	Pemberton House
13/05/25 - 08/07/25	1:00 - 4:00	Pemberton House

### "I love my class, I love my teacher, my ME time!"

#### **DIGITAL SKILLS FOR THE OFFICE: LEVEL 1**

### This course is aimed at those who have good keyboard, mouse and basic computer skills.

It is also suitable for those who have progressed through the Computer Skills for Beginners package - including Starting Out, Get Going and/or Moving Ahead - and wish to develop their knowledge in a range of software applications, including Microsoft Word, Excel and PowerPoint.

30/04/25 - 03/09/25 1:30 - 4:30

Pemberton House

### "The course made me more confident in using a computer and I learnt how to use things I struggled with before."

54HRS

### DIGITAL SKILLS

#### **DIGITAL SKILLS FOR THE OFFICE: LEVEL 2**

#### 18HRS

This course is aimed at those who have completed the 'Digital Skills for the Office' course at Level 1 and wish to develop their knowledge and skills in a range of applications while also gaining a formal Level 2 qualification. Areas to study will include the following;

- Word Processing and Spreadsheet Software
- Presentation and Desktop Publishing Software

04/04/25 - 25/07/25	10:00 - 1:30	Pemberton House
30/04/25 - 03/09/25	9:30 - 12:30	Pemberton House

### "I was able to attend an interview with new confidence and managed to get the job I had applied for."

### Do you have a Learning Disability and/or Autism? Do you want to meet people in your local area?



Through our **Peer Support Groups**, we help people to get together to:



**Contact us** to find out more, or to talk to us about setting up Peer Support.

Paula: 07738 704713
www.realisefutures.org
info@realisefutures.org

### WORK SKILLS

#### INTRODUCTION TO THE WORLD OF RETAIL

**3HRS** 

**36HRS** 

Have you thought about a job in retail but not sure what skills or experience you might need? Are you looking to return to work but need a refresher course or simply a change in jobs?

This introductory course has been designed to show you how to go about it and enable you to develop new skills and knowledge as well as giving those with some previous experience a positive update towards applying for new jobs.

08/04/25

10:00 - 1:00

- 1:00 The Hub Business Centre, Ipswich

#### AWARD IN RETAIL SKILLS: LEVEL 1 NCFE

This course will help you to develop your customer service skills through a range of activities such as identifying good customer service skills, the selling process, good communication skills, product knowledge, how to deal with customer complaints and the importance of stock control and pricing.

13/05/25 - 24/06/25 10:00 - 4:00

The Hub Business Centre, Ipswich

## "I shall use my skills going forward in everyday life."

### OUR ADVISOR... REBECCA WEBB HEATH

Meet Rebecca in one of your courses to discuss your options



### WORK SKILLS

#### **INTRODUCTION TO THE HEALTH & CARE SECTOR**

#### **3HRS**

Have you considered working within the health and social care sector? This short three-hour workshop will identify if this vocation is for you. You will look at the skills and qualities required for working within this sector and identify your own transferrable skills.

26/06/25

10:00 - 1:00

Castle Hill Community Centre

#### INTRODUCTION TO SUPPORTING TEACHING

#### **48HRS**

This course will support anyone who wishes to gain basic skills for assisting in a classroom environment.

You will gain skills in classroom management, planning, assessing and feedback. You will learn about some of the theory based around teaching and how to motivate learners. You will also look at barriers to learning and how they can be overcome to support a learner's journey. If you do not have easy access to your own laptop/computer or the internet, then we can loan you equipment so you can fully engage in your learning.

15/05/25 - 10/07/25 9:30 - 3:30

Online via Microsoft Teams

#### SKILLS FOR LISTENING AND COUNSELLING WORKSHOP 3HRS

This workshop will provide you with a basic understanding of active listening skills. You will also get to learn the difference between helping, giving advice and counselling. Once you have attended this workshop, you will be able to progress onto the 'Award in Counselling Skills: Level 1 course'.

19/05/25

10:00 - 1:00

1:00 The Hub Business Centre, Ipswich

#### LISTENING & COUNSELLING SKILLS: GATEWAY LEVEL 1 30HRS

Are you considering moving into a career in counselling? This course will help you gain more understanding of counselling and listening skills. Come along, explore and develop your skills and theoretical knowledge. Develop your practical skills in active listening and counselling. Attending the 3-hour workshop will help you prepare for this course.

09/06/25 - 14/07/25 | 10:00 - 3:00 | The Hub Business Centre, Ipswich

"I have loved my counselling courses with Realise Futures, the tutor was excellent; I am now attending college working towards my Level 3 and eventually a career within counselling."



### A HELPING HAND

#### **Learning in Families**

We work in partnership with family hubs in Suffolk to provide a range of Early Years courses and workshops for parents/carers and young children to enjoy together.

We also run courses for parents in primary schools to help them support their child's learning effectively. These are run in partnership with the schools.

- Spend time and interact with other parents/carers on a range of activities.
- Look at ways to support the development of your children's language and communication skills.
- Discuss ways to support your children's personal and emotional development.

If you are interested in these courses, please speak to someone at your local family hub or child's school or contact us directly.

## Do you have a Learning Disability and/or Autism?

# Do you need some support, advice or information?

Come along to one of our Walk-in Advice and Guidance sessions. There is no need to book an appointment. Our advisors will talk to you about what support you need.



Contact us to find out more about this service and what's happening in your local area...

Paula: 07738 704713
www.realisefutures.org
info@realisefutures.org

### A HELPING HAND



Upcoming courses! Register your interest to be notified when courses begin

#### **CONFIDENCE AND WELLBEING**

This course will support you in better understanding how your personal wellbeing is affected by your levels of confidence and self-esteem. During the course you will explore your personal levels of confidence and self-esteem and identify your barriers to feeling more confident. We will explore ways to build confidence and self-esteem, eg, assertiveness skills and create an action plan for continuing to build confidence and self-esteem in your life.

#### **STRESS MANAGEMENT**

#### **10HRS**

**10HRS** 

Would you like to feel less overwhelmed by stress in your life? On this course we will explore different stress factors in our lives and the impact of stress. We will explore ways to manage our stress and identify next steps following on from this course.

### "Coming along to the course gave me a purpose for the first time in a long time"

#### **CONFIDENCE IN USING A SLOW COOKER**

#### On completion of this course you will be gifted a slow cooker! The course gives you the opportunity to keep practicing at home and building on knowledge and skills gained on the course including: how to use a slow cooker; the cost benefits; the health and wellbeing benefits and healthy recipes that you could try yourself at home on completion of the course and receipt of your slow cooker.

#### CONFIDENCE TO DEAL WITH EVERYDAY HOUSEHOLD BUDGETING

The aim of this 10 hour course is to build your confidence to make everyday decisions about your personal finances. On this course we will explore personal and household expenditure, building on personal budgeting skills, reducing anxiety around changes that may impact on your financial situation. We will discuss money saving tips and simple changes we can all make that can reduce your outgoings.

#### **VOLUNTEERING FOR WELLBEING WORKSHOP**

Evidence shows that helping others can have a positive effect on your own mental health and wellbeing. On this workshop you will understand the positive impact of volunteering on your wellbeing and why doing good does you good. We will explore different volunteering opportunities and identify a next step to take towards volunteering for wellbeing. At the end of the workshop your tutor can talk to you about the follow on 10hr course, Volunteering for Wellbeing.

#### **10HRS**

#### **3HRS**

#### 10HRS

#### ANGLIA CARE TRUST

Offer support to male and female victims of domestic abuse and provide accommodation for victims who are not eligible for traditional refuges.

**Telephone:** 0800 977 5690

Web: angliacaretrust.org.uk/services/community-safety

#### SAMARITANS

Provide emotional support to anyone struggling to cope, in emotional distress, or at risk of suicide.

#### **Telephone:** 116 123

Web: www.samaritans.org

#### RELATE

Provide advice and counselling on marriage LGBT issues, divorce and parenting.

Telephone: 0300 100 1234

Web: www.relate.org.uk

#### FOOD BANKS

Find a foodbank in Suffolk by searching on the Suffolk Infolink website.

Web: infolink.suffolk.gov.uk

#### **CITIZENS ADVICE**

Offer confidential advice online, over the phone, and in person, for free.

Telephone: 0800 144 8848 (England)

Web: www.citizensadvice.org.uk (Online chat service provided)

#### **TURNING POINT**

We work with people who need support with drug and alcohol use, mental health, unemployment issues and people with a learning disability.

**Telephone:** 0300 123 0872

Web: www.turning-point.co.uk

#### **DEBT SUPPORT TRUST**

Debt Support Trust is a not-for-profit debt advice charity with trained, friendly debt advisors who can advise you on suitable debt solutions.

**Telephone:** 0800 085 0226

Web: www.debtsupporttrust.org.uk

#### NATIONAL CAREERS SERVICE

Provide information, advice and guidance to help you make decisions on learning, training and work. We help with CVs, action plans & course searches.

Telephone: 0800 100 900 (Regional contact centre)

Web: www.nationalcareersservice.gov.uk






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### Education & Skills Funding Agency



