



Department
for Work &
Pensions



**WORK
SKILLS**

AWARD IN DEVELOPING SKILLS IN HEALTH & CARE: LEVEL 2

COURSE SUMMARY:

This course is designed for learners who wish to progress their knowledge and understanding of the Health and Care sector and/or are progressing from the Level 1 course. You will develop the skills, confidence and professional awareness needed to support individuals accessing health and care services, while gaining insight into effective communication and person-centred care. Successful completion of the course will provide a nationally recognised qualification at Level 2 and will support your progression into employment, apprenticeships or further study within the sector.

ENTRY REQUIREMENTS:

- A Level 1 qualification in Health and Care or equivalent experience is recommended
- English skills at Level 1 or above to support portfolio completion
- Access to a computer with Microsoft Word and the ability to participate in online learning using Microsoft Teams



AWARD:

**Gateway Level 2
Award in Health &
Care**

WHAT WILL YOU DO ON THIS COURSE?

During this course, you will build a portfolio of evidence while developing the knowledge, skills and confidence needed to work within the Health and Care sector. You will explore effective communication techniques and gain an understanding of supporting older adults in a person-centred way. Some of the areas you will cover include:

Communication in Health and Social Care

- ✓ **Explore the** importance of effective communication when supporting individuals and working with colleagues
- ✓ **Develop verbal,** non-verbal and written communication skills used within health and care settings
- ✓ **Understand how** communication promotes dignity, wellbeing and positive outcomes for people accessing services

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**REALISE
FUTURE=S**

Enhancing people's lives

THE GATEWAY TO LEARNING IN YOUR COMMUNITY



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CONTINUED...

Care of the Elderly

- ✓ **Develop an** understanding of the physical, emotional and social needs of older adults
- ✓ **Explore person-centred** approaches that promote independence, dignity and quality of life
- ✓ **Learn how** health and care professionals support older adults to maintain wellbeing and live fulfilling lives

PROGRESSION FROM THIS COURSE:

- Level 3 Health and Social Care qualifications
- Health and Care Apprenticeships

Employment opportunities could include:

- Support Worker
- Healthcare Assistant
- Care Assistant
- Speech and Language Therapy Assistant
- Physiotherapy Assistant
- Community Care Support Worker



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